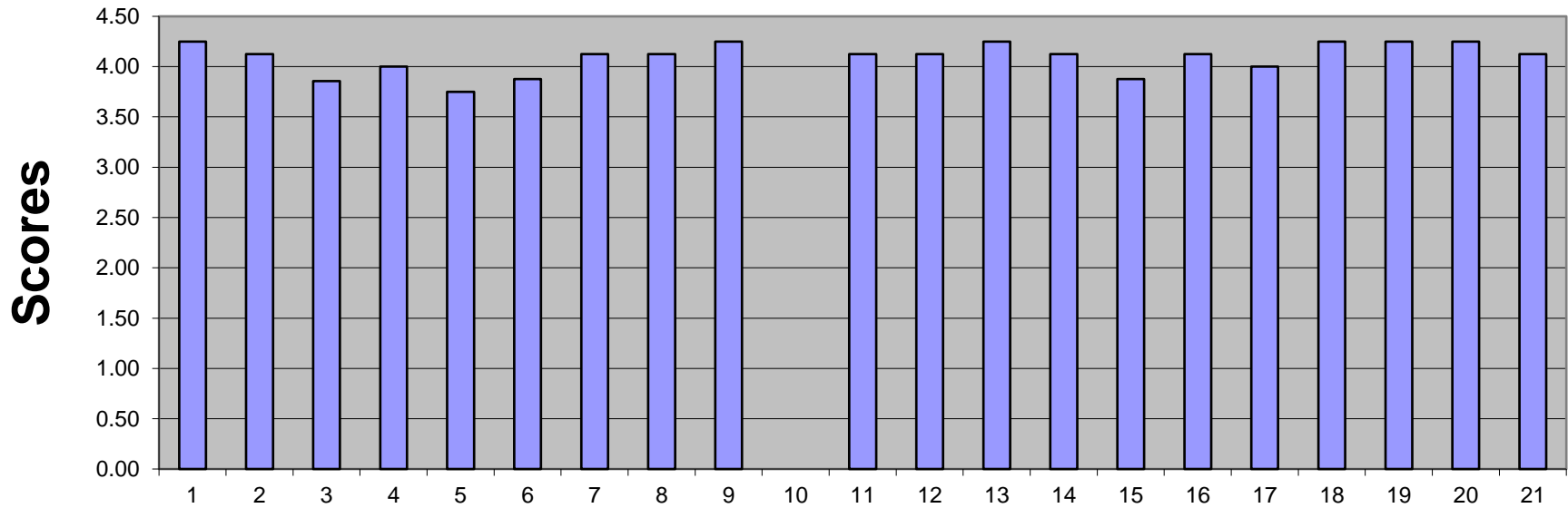


Satisfaction Survey 2015 Adults /Hispanic



1. I was treated with respect	4.25	12. I am able to cope when things go wrong	4.1
2. I was seen for service on time	4.13	13. I helped to choose my treatment goals	4.25
3. I was able to talk with staff with I needed to	3.86	14. I get along better with friends and other people	4.3
4. I received services with I needed them	4	15. I got as much help as I needed	3.88
5. It was easy for me to get to the office	3.75	16. Staf respected my ethnic background	4.13
6. If I had a complaint(s), it was handled well	3.88	17. I helped to choose my services	4
7. I received services that were very helpful	4.13	18. I get along better with familiy members	4.25
8. The staff helped me find other services that I needed	4.13	19. Staff spoke with me in a way that I understood	4.2
9. Overall, I am Satisfied with the services that I received	4.25	20. I got the help I wanted	4.3
10. How can we improve our services***	n/a	21. I was free to practice to practice my religion	4.15
11. I felt I had someone to talk to when I was troubled	4.20		
		Total overall satisfaction =	4.09