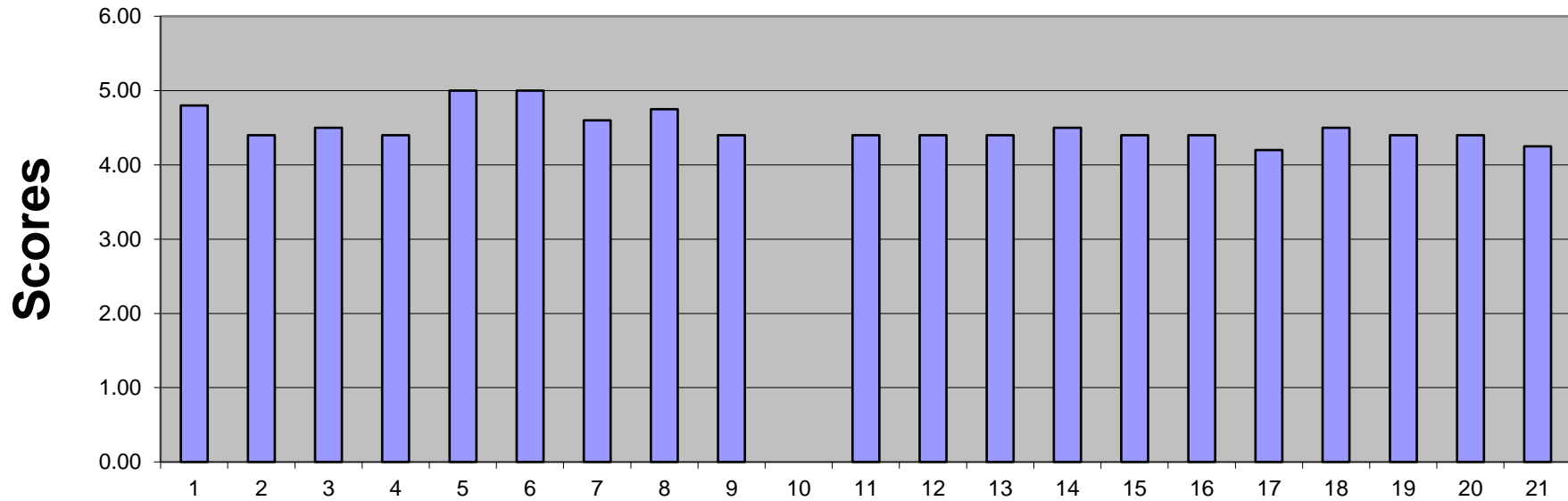


Satisfaction Survey 2015 Children /Hispanic



1. I was treated with respect	4.8	12. I am able to cope when things go wrong	4.4
2. I was seen for service on time	4.4	13. I helped to choose my treatment goals	4.4
3. I was able to talk with staff with I needed to	4.5	14. I get along better with friends and other people	4.5
4. I received services with I needed them	4.4	15. I got as much help as I needed	4.4
5. It was easy for me to get to the office	5	16. Staff respected my ethnic background	4.4
6. If I had a complaint(s), it was handled well	5	17. I helped to choose my services	4.2
7. I received services that were very helpful	4.6	18. I get along better with familiy members	4.5
8. The staff helped me find other services that I needed	4.75	19. Staff spoke with me in a way that I understood	4.4
9. Overall, I am Satisfied with the services that I received	4.4	20. I got the help I wanted	4.4
10. How can we improve our services***	n/a	21. I was free to practice to practice my religion	4.25
11. I felt I had someone to talk to when I was troubled	4.40	Total overall satisfaction =	4.51