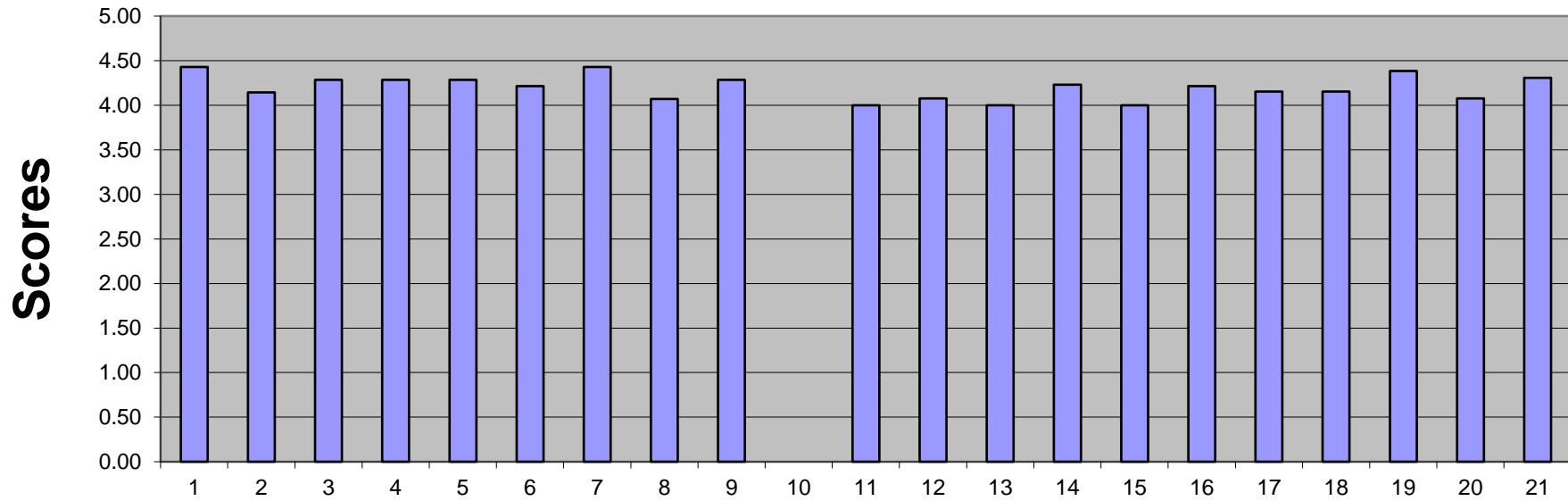


# Satisfaction Survey 2015 Adults /Non-Hispanic



1. I was treated with respect	4.43	12. I am able to cope when things go wrong	4.08
2. I was seen for service on time	4.14	13. I helped to choose my treatment goals	4
3. I was able to talk with staff with I needed to	4.29	14. I get along better with friends and other people	4.23
4. I received services with I needed them	4.29	15. I got as much help as I needed	4
5. It was easy for me to get to the office	4.29	16. Staf respected my ethnic background	4.21
6. If I had a complaint(s), it was handled well	4.21	17. I helped to choose my services	4.15
7. I received services that were very helpful	4.43	18. I get along better with familiy members	4.15
8. The staff helped me find other services that I needed	4.07	19. Staff spoke with me in a way that I understood	4.38
9. Overall, I am Satisfied with the services that I received	4.29	20. I got the help I wanted	4.08
10. How can we improve our services***	n/a	21. I was free to practice to practice my religion	4.31
11. I felt I had someone to talk to when I was troubled	4		
	4	<b>Total overall satisfaction =</b>	<b>4.20</b>