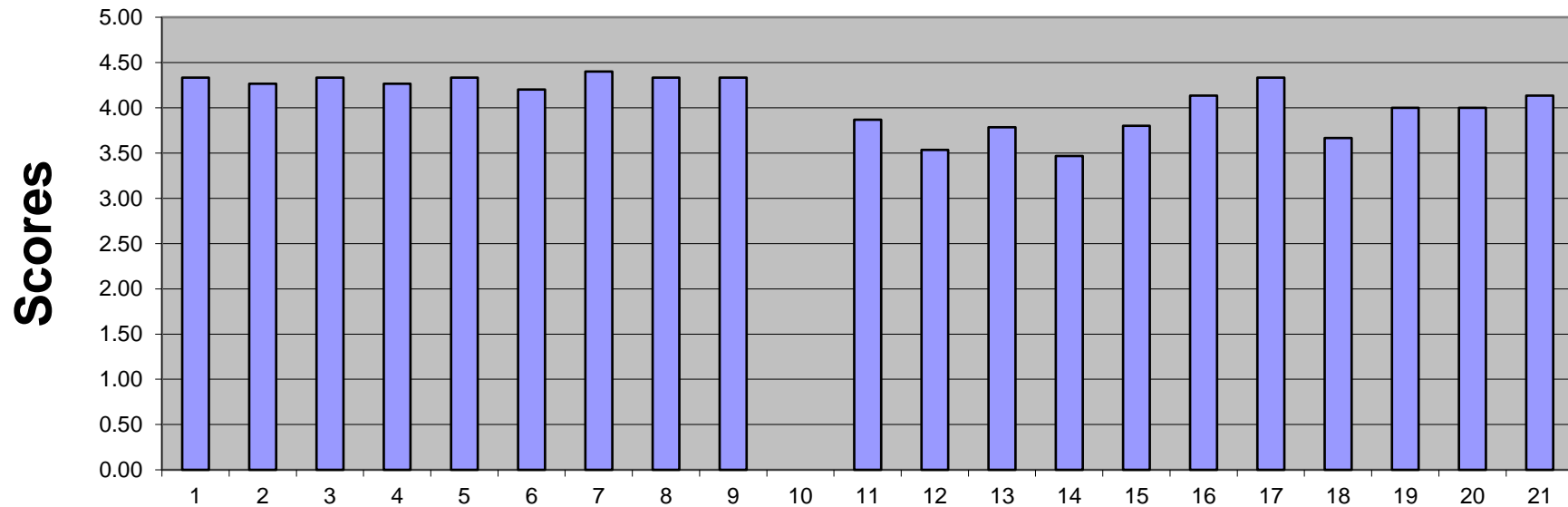


Satisfaction Survey 2015 Childrens /Non-Hispanic



1. I was treated with respect	4.33	12. I am able to cope when things go wrong	3.53
2. I was seen for service on time	4.27	13. I helped to choose my treatment goals	4.33
3. I was able to talk with staff with I needed to	4.33	14. I get along better with friends and other people	3.47
4. I received services with I needed them	4.15	15. I got as much help as I needed	3.80
5. It was easy for me to get to the office	4.42	16. Staf respected my ethnic background	4.13
6. If I had a complaint(s), it was handled well	4.2	17. I helped to choose my services	3.80
7. I received services that were very helpful	4.4	18. I get along better with familiy members	3.67
8. The staff helped me find other services that I needed	4.3	19. Staff spoke with me in a way that I understood	4.00
9. Overall, I am Satisfied with the services that I received	4.4	20. I got the help I wanted	4.00
10. How can we improve our services	N/A	21. I was free to practice to practice my religion	4.13
11. I felt I had someone to talk to when I was troubled	3.87		
		Total overall satisfaction =	4.08